

09:00-09:20	PPENING REMARKS
	DENING REMARKS
Ye	ehuda Messinger, Managing Partners, M&S Investments
-	State of the Bots
OPENING KEYNOTE	oav Barel, Founder & CEO, Chatbot Summit
	Almost Everything Sucks So Far. Why Investing in Chatbots is About to Get Awesome!
PANEL	1ichael Fertik, Founder & Managing Partner, Heroic Ventures Dov Moran, Managing Partner, Grove Ventures Kobi Samboursky, Co-Founder at Glilot Capital Partners
	From Intent to Resolution: Transforming Operational Efficiency Using Bots
KEYNOTE Er	ran Vanounou, CTO, LivePerson
	Euture Interaction Models With a Watson Assistant
KEYNOTE G	Gabi Zodik, CTO Consumer Business, IBM
10:40-10:45 AN	NNOUNCEMENTS
10:45-11:00 CC	COFFEE & NETWORKING BREAK

11:30-13:00 | GOOGLE ASSISTANT WORKSHOP

Create your own conversational assistant app using Google Assistant!

Ido Green, Developer Advocate at Google

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CENTER STAGE	PRODUCT & UX STAGE	DEV & AI STAGE
11:00-11:15 KEYNOTE Rise of the Human-Bot Symbiote	11:00-11:05 OPENING REMARKS Niran Amir, Customer Success Manager, WalkMe	11:00-11:05 OPENING REMARKS Alon Mei-Raz, Chief Data Officer, Ashford
Amit Ben, Head Of Technology, Nanorep	11:05-11:20 KEYNOTE Brand & Consumers: Conversational Platform as The New Generation of Communication in the Digital World	11:05-11:20 KEYNOTE How To Save Time Optimizing Chatbots Ofer Ronen, General Manager, Chatbase
	Gali Konky, VP of Product, LivePerson	
11:15-11:30 KEYNOTE Bots in the Wild: What's Live & Value-Adding	11:20-11:35 KEYNOTE The Story Behind The North Face Bot	11:20-11:35 KEYNOTE The Story Behind the Staples Bot
oday?	Guy Cohen, Cloud & Cognitive Specialist, IBM	Tal Neeman, Cloud Developer Advocate, IBM
Eden Shochat, Equal Partner, Aleph 11:30-12:00 PANEL Chatbot Disrupt: A 360 Degree View of How Brands Are Coping with the Bot Revolution Oded Lavie, Head of Innovation, McCann Tel-Aviv Digital Gabi Guedj, Business Unit Director, Ness A.T Nitzan Feraro, Marketing Director, Maccabi Fox Tel Aviv Bozena Rezab, CEO & Co-Founder, GAMEE Noam Fine, General Manager, Iam+ Israel	11:35-12:10 DANEL From Gimmick to Strategic: What Is Missing for Bots to Become Mainstream? Niran Amir, Customer Success Manager, WalkMe Michael Bridges, Chief Content Officer, Stashimi/Bot1 Ron Sasson, CEO, Skyler360 Nir Nahum, CTO, WalkMe Nitzan Almog Evron, Head Of Digital Marketing, Tech & CX, Coca Cola Netta Tzin, Product Manager, LeO	11:35-12:10 PANEL How to Build Smarter Bot Using AI Filip Maertens, CEO, Faction XYZ Uri Eliabayev, Founder, Machine & Deep Learning Israe Prateek Gupte, Director Of Engineering, Haptik Gregor Jarisch, Chatbot Lead, EdTech Foundry Nikola Mrksic, CEO, PolyAi Teddy Lazebnik, CTO & Co-Founder, VIAEAI
	12:10-12:15 TRANSITION BREAK	
12:15-12:30 KEYNOTE 5 Lessons Your Business Should Learn from Successful Chatbots - Real Life Insights from the Cinema Chatbot Nathan Bajrach, Founder & CEO, Virtual Spirits	12:15-12:30 KEYNOTE How To Monetize Your Bot - How To Make Chatbots A Success Piyush Chandra, Senior Director, Conversational AI, SAP	12:15-12:25 KEYNOTE Zen and the Art of Bot Maintenance Yigael Berger, CEO, Heat
12:30-12:45 KEYNOTE The Story Behind Smartest Banking Bot in Italy!	12:30 - 13:05 PANEL Bots at Scale - What are the Key Factors for	12:25-12:40 KEYNOTE Multilingual, Multimedia, Multimodal Chatbot for Lenovo Global Services

13:00-13:45 | LUNCH BREAK

Seetvun Amir, Head Of Bots Product Group, LivePerson

Simon Morel, Partner & Creative Director, BotSupply

Lior Romanowsky, Founder & CEO, Spartans Al

Lior Bachar, Nanorep Product Manager, Logmein

Achieving Bot Success?

Max Unger, Partner, TheVentury

Alessandro Vitale, CEO & Founder at Conversate

Matteo Baido, Head of IT Innovation, Ubi Banca

The Future of Messaging as a Platform

12:45-13:00 | KEYNOTE

Mike Gozzo, Co-Founder, Smooch

for Lenovo Global Services

for a Multi-National Audience

12:40-13:00 | KEYNOTE

Product Management, Oracle

Stefan Schaffer, Researcher, DFKI GmbH

Changjian Hu, Research Director, Lenovo Group

Conversational AI - Developing Business Value

James Allerton-Austin, Senior Director Cloud Platform

14:30-15:30 | IBM ASSISTANT WORKSHOP

Hands On: Create a Customer Service ChatBot with IBM Watson
Anamita Guha, Product Manager at IBM | Avi Vizel, Developer Advocate at IBM

CENTER STAGE PRODUCT & UX STAGE DEV & AI STAGE 13:45-14:20 | PANEL 14:30-15:15 | STARTUP COMPETITION 13:45-14:20 | PANEL Chatbots in Production: Real-Life Stories of Voice of The Bots SEMI-FINALS **Brands Deploying Bots** Reservation Only Oded Zilinsky, Stategiest, Micro Focus Philipp Wolf, Head of Business Development, Rasa Markus Linder, Founder & CEO, SMARTASSISTANT Batya Mor, Head of Startups, Chatbot Summit Michal Raz, Global VP of Business Development, Nathaniel Kohn, Al Tech Lead, Citi Guy Dancig, Executive VP & Deputy CEO, Ness Shai Wininger, Co-Founder & Chief Lemonade Vonage Guy Gordon, Partner and Team Leader in the hi-tech Officer, Lemonade Rachel Batish, CRO, Conversation.oneKristina international department, GKH Maxim Markert, Associate Director Digitization at UBS Katkute, Digital Psychologist, GreenOrange Gil May-Tal, Head of Startup & Developer Ecosystem, Arjun Patel, Global Digital Product Manager at HSBC IBM Michel Biton, Head of R&D, LivePerson 14:20-14:35 | KEYNOTE 14:20-14:35 | KEYNOTE Arjun Patel, Digital Product Head, HSBC Meet the Helvetia Insurance Claim Chatbot! Cyberbot: How to Protect Your Bot From Security Attacks Florian Nägele, Head of Chatbots, Helvetia Tom Vaknin, Co-Founder & CTO, Interactbot 14:35-14:50 | KEYNOTE 14:35-15:50 | KEYNOTE Amazon killed the E-Commerce Star. Meet How Our Chatbot Is Gaining 1 Million New Sally, the After-Sale Chatbot that Brings the Users Every Month! E-Commerce Retailers Back to Life! Prashant Pitti, CEO, NearGroup Inc Tomer Mintz, Founder, Chaterr 14:50-15:25 | PANEL 14:50-15:05 | KEYNOTE The New Bots on the Block(chain) The Future of Group Engagement Yaniv Levin, CEO, Tokabot Yaniv Feldman, CEO, Cointelligence Guy Benartzi, Co-founder, Bancor Jonathan Irom, Partner, GKH Moshe Hogeg, Founder & Co-CEO at Sirin Labs

CENTER STAGE

CENTER STAGE		
15:30-15:45 KEYNOTE	Marketing Bot: A Success Story of a Leading Brand Asaf Nevo, CEO, Pico Matthew Gardner, Digital Strategy, St. Louis Blues	
15:45-16:00	STARTUP COMPETITION FINALS	
	Batya Mor, Head of Startups, Chatbot Summit Guy Dancig, Executive VP & Deputy CEO, Ness Guy Gordon, Partner and Team Leader in the hi-tech international department, GKH Gil May-Tal, Head of Startup & Developer Ecosystem, IBM Michel Biton, Head of R&D, LivePerson Arjun Patel, Digital Product Head, HSBC	
16:00-16:15 KEYNOTE	From App to Bot to 5M Users in a year - #YES or #NO?	
	Peter Buchroithner, Co-Founder, Swelly	
16:15-16:30	CLOSING REMARKS & STARTUP COMPETITION WINNER ANNOUNCMENT	
	Yoav Barel, Founder & CEO, Chatbot Summit	

20:00-22:00 - AFTER PARTY!



Batya Mor, Head of Startups, Chatbot Summit

